



QUALITY MANAGEMENT POLICY

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Quality Management System



Quality Policy

The Birtley Group operate, maintain, and continuously develop a quality management system that meets the requirements of ISO 9001:2015 and EN1090:2018, and other applicable statutory and regulatory requirements.

Policy

Birtley Group will implement the following to achieve our quality objectives: -

- Maintain a Quality Management System (QMS) that is compliant with ISO 9001, and which is appropriate to each business unit, considering internal and external feedback and the services it provides.
- Identify and provide relevant training at all levels within the business.
- Seek contribution from all staff to aid in the development of systems of work and contribute to the ongoing improvement of the QMS.
- Audit all staff to ensure they perform their duties in compliance with regulatory requirements, QMS, company policy and contractual requirements of their employment.
- Delegate responsibility and authority to all staff for ensuring that the policy is understood, implemented, and maintained at all levels.
- Work with the QMS to deliver our products on-time, within budget, to specification and with minimal impact on climate change.
- Regularly monitor and review the effectiveness of the system and identify further system improvements.
- Proactively manage changes that take place within the business to ensure that the integrity of the QMS is maintained.
- Ensure that customer requirements are central to decision making and planning.
- Continually revise robust systems of work for all production operations that detail the quality standards to be maintained and reflect customer feedback.

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|  | Patrick Cowan Operations Director March 2025 | Simon Hogg QHSE Manager March 2025 |  |
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